Dear Channel Partner

This portion of warranty card must be filled properly as per the guidelines within 7 days of sale/fitment, whichever is earlier. It is to be handed over to company's representative or to be posted directly to company, based on which company will process necessary documentation for the initiation of warranty. Otherwise company decision would be final.

LUMINOUS POWER TECHNOLOGIES PRIVATE LIMITED
Corporate Office : Plot No. 150, Sector-44, Gurugram, Haryana
Email: care@luminousindia.com

Customer Support Division
LUMINOUS POWER TECHNOLOGIES PRIVATE LIMITED
Corporate Office : Plot No. 150, Sector-44, Gurugram, Haryana
PH: +91-124-4776700, Fax: +91-124-2544170
Luminous Care: 99999 33039
Website: www.luminousindia.com, Email: care@luminousindia.com

AMPBOX WC/APRIL 2025

LUMINOUS CARE
EXPERT SOLUTION. EVERLASTING SUPPORT.
9999933039|care@luminousindia.com

SERVICES AVAILABLE*

UNDER WARRANTY
- WARRANTY REGISTRATION
- COMPLAINT REGISTRATION

Important: Remember to register your purchase with the company to avail warranty services.

OUT OF WARRANTY
- ANNUAL MAINTENANCE CONTRACT
- BATTERY MAINTENANCE

* Product type and serial no. is mandatory while registering the call.

E-mail: care@luminousindia.com www.luminousindia.com

SERVICE RECORD

Dealer's Stamp/Sig.	Code* (A,B,C,D,E)	Voltage	Date

*Explanation of Code
A-Inverter needs attention B-Electrical wiring needs attention
C-Battery needs recharge D-Clamp/Cable needs attention E-OK

Notes:
1. Battery servicing and filling of service record is mandatory
2. Claims will not be honored in case this is not adhered to.

BATTERY CARE TIPS

- Battery top should always be kept clean and dry. Always use a moist cotton cloth only. Never use a Woollen/Silk or Synthetic cloth, as it can create a spark.
- Apply Petroleum Jelly (Vaseline) externally over the terminals and cable clamps to avoid corrosion. Never apply grease. Terminal corrosion, dirt and moisture cause loss of power and make battery weak.
- Match charger to battery, Never do reverse charging.
- Batteries are dispatched from factory at 90% SOC level. Full capacity is achieved after a minimum 10 numbers of full charge discharge cycle at full depth OR 3 months of float operation.

CAUTION

1. Keep away from sparks, cigarettes and open flame. These can cause explosions.
2. Avoid metallic contact across terminals, as this result in short circuit and sparking.

PLEASE NOTE

1. As per the Battery Waste Management Rules 2022, it shall be the responsibility of the consumer to ensure that used batteries are not dispose off in any manner other than depositing with the dealer.
2. To discard waste battery separately from other waste streams especially from mixed waste, domestic waste streams.
3. To ensure that waste battery are disposed off in an environment friendly manner by giving it to an entity engaged in collection or refurbishment or recycling.

LUMINOUS

AmpBox

MAINTENANCE-FREE GEL BATTERY SERIES
with Revolutionary German Technology

Warranty Card

*These backup durations are of stabilised fully charged battery @ 30°C temperature with resistive load till 10.5V inverter cut-off voltage. The backup times may vary based on the nature of load, state of charge of the battery, inverter model, inverter cut-off voltage and ambient temperature.

WARRANTY PERIOD

Sr. No.	Backup (hrs)	FOC Wty	Pro-Rata Wty	Name
1	3	36	24	AB18060
2	4	36	24	AB24060
3	5	36	24	AB30060
4	6	36	24	AB36060

"This battery has been specifically designed and tested to be used only in an Inverter/Home UPS application. In case this battery is used in any other application, the warranty stands null and void".

WARRANTY TERMS

1. This warranty card is a very important document & customers are advised to have this completely filled & kept in a safe place. In the event of a manufacturing defect in the battery during the warranty period, this warranty card will be required along with the original invoice to process the claim.
   The company processing a claim will not entertain incomplete warranty details.
2. One portion of this warranty card is a tear-off & is to be completely filled & left with the dealer from whom the battery is purchased. This in turn will be sent to the company for registration of warranty on your battery.
3. **The warranty of your battery shall become null & void if:-**
   The battery is transferred to a third party,
   The battery is found to be mishandled,
   The battery is not connected properly & is deployed to wrong use,
   The contents of the Warranty Card & invoice are found to be tampered with,
   The bar code sticker of the Warranty Card defaced or tampered with,
   The bar code sticker number of the warranty card and the bar code sticker number of the battery in not matching,
   The battery is found to be damaged due to improper handling by unauthorised personnel, fire, excess heat, theft, accident, wilful abuse or overcharging,
   The battery is found bulged due to overcharging
4. Our batteries are warranted solely against poor workmanship and use of faulty material. Consequent liabilities will not be entertained.
5. It is the responsibility of the customer to bring suspected battery to the nearest authorised service centre in case of any trouble.
6. In case your battery develops a fault, you may contact any of our Authorised Service Providers. The list of our Authorised Service Providers shall be provided by the dealer from whom you have purchased the battery. It is advised that due care should be taken to ensure that the battery has not been opened or repaired by an unauthorised service personal, as this would render your claim. The defective battery should be returned on "freight paid", in an unopened condition and filled with electrolyte. Delivery of the repaired / replaced battery will be given to customer at the same point.
7. The right to determine whether the battery needs repair, rectification, free replacement rests with the company.
8. In case the defective battery is replaced or repaired free of cost, the warranty of such a battery will commence from the date of purchase of the original battery as mentioned in the original warranty card. Also, the defective battery then becomes a property of the company & no rebate or scrap value will be given for it. In case of pro-rata warranty the battery should be returned to the dealer.
9. Breakages of the container or terminals of the battery are not covered by this warranty.
10. Should the battery require to be charged during the warranty period the same will be done on chargeable basis. This service is not covered under the purview of this warranty.
11. In case a battery model is phased out, the Company reserves the right to provide another model of the same capacity and suited to the application, as settlement of warranty.
12. The warranty on the battery being replaced Free of Cost shall commence from the date of sale of the original battery as stated in the original Warranty Booklet & not from the date of the replacement given.
    For batteries purchased on pro-rata warranty settlement discount a fresh warranty will be applicable from date of purchase.
13. The battery is designed for inverter application only and is not recommended for use in other applications.
14. All disputes are subject to jurisdiction of civil court in Delhi.
15. Several complex processes are involved in the battery manufacturing process thus a tolerance of +/- 5% in the rated capacity of the battery may occur.

PRECAUTIONS

Your battery is made of Lead & Sulphuric Acid, both of which are hazardous materials to handle.

SPECIAL NOTE FOR GEL BASED BATTERIES

1. **KEEP BATTERY SELECTOR SWITCH (BACKSIDE OF INVERTER/UPS) AT TUBULAR MODE.**
2. GEL batteries do not require water topping-up. Do not open the valves on top and do not add any water or acid to the battery.
3. During operation GEL batteries may develop a little bulge; this is not detrimental to battery life.
4. It is recommended to charge the battery at an ambient temperature of 5-35°C to prevent any adverse effect on its effective life.
5. The battery should never be left in discharged condition, otherwise the capacity to hold the charge may not be recovered. Immediate recharging recommended.
6. The battery should be secured against excessive impact or vibration. We recommend installation of the battery at the lowest level, of the equipment and farthest from the heat source.
7. New and old batteries should never be used in series. Batteries of different capacities make and performances should never be used in the same bank. We do not recommend using more than 4 parallel strings.
8. Discover the cause and replace any defective batteries if abnormalities noticed on voltage, heat, and electrolyte leakage or physical deformities.
9. No attempts should be made to reverse charge the battery.
10. In case you need to transport the battery, transport this in the upright position.
11. Never bend the terminals nor solder directly. Always use the appropriate connectors.
12. Storage of new battery beyond 6 months is not recommended and fresh charge must be given to battery before use.
13. Consistent performance of battery depends on some ideal conditions like ambient temperature 25 ~ 30°C, 400W bulb load and discharge cut-off voltage of 10.5V.

Please take care of following

Don't allow children to come close to the battery,
Don't handle the battery yourself (always avail services of our authorised service personnel),
Don't empty the battery container of its electrolyte as it can pollute the air, ground & water with poisonous material.

PLEASE REMEMBER THAT LEAD ACID BATTERIES CONTAIN VERY TOXIC & HAZARDOUS SUBSTANCES THAT COULD CAUSE IRREVERSIBLE DAMAGES TO HEALTH & ENVIRONMENT. UNLESS HANDLED PROPERLY, LEAD COULD CAUSE POISONING AND AFFECT THE NERVOUS SYSTEM THEREBY RESULTING IN IRREVERSIBLE RETARDATION & SUBSEQUENT DEATH.

IMPORTANT NOTIFICATION OF THE GOVT. OF INDIA REGARDING HANDLING OF BATTERIES:

It shall be the responsibility of the Consumer to ensure that used batteries are not disposed of in any manner other than depositing with the dealer, manufacturer, re-conditioner or at the designated collection centres.

Hence, please do not discard the battery in a trash can or give/sell to a non-authorised person.

It is mandatory for our authorised dealers to accept a used battery and provide a corresponding rebate on purchase of a new battery.

Please note that violations of these guidelines may lead to legal action / prosecution by the Government Authorities.

Customer Details

Name: _____
Address: _____
_____
_____
City: _____
State: _____ Pin Code: _____
STD Code: _____ Tel. No.: _____

Inverter Details

Make	Model	Rating (VA)

Battery Purchase Details

Battery Type: _____
Sr. No./Mfg. Code: _____
Invoice No.: _____
Invoice Date: _____

Details of Replaced Battery

Model	Sr. No. of Replaced Battery	Date of Replacement	Challan No. of Replacement

Dealer Name, Address & Tel. No.

IMPORTANT: TO BE FILLED BY THE DEALER AT THE TIME OF SALE & TO BE HANDED OVER TO COMPANY REPRESENTATIVE OR TO BE POSTED DIRECTLY TO COMPANY WITHIN 7 DAYS TO REGISTER WARRANTY

Customer Details

Name: _____
Address: _____
City: _____
State: _____ Pin Code: _____
STD Code: _____ Tel. No.: _____

Inverter Details

Make	Model	Rating (VA)

Battery Purchase Details

Invoice No.: _____
Invoice Date: _____

Dealer Name, Address & Tel. No.

TEAR OFF